



Warner Connects NH Annual Report 2023

Warner Area Food Pantry and Family Closet

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LETTER FROM THE BOARD

Dear Friends and Supporters,

For the past year Warner Connects NH has shown that with more help, we can help more. Even in the face of economic headwinds and continued inflation, our volunteers and our board found ways to help more people in our community than ever before, all while transitioning the Food Pantry to instore shopping and new management.

We have poured everything we've learned in the past year into the organization as a whole, building the operational process for the Food Pantry from the ground up and incorporating it into a model for success now and in the future.

In the following pages we share highlights and insight into what you have helped us do and what work still remains. I hope as you read through this annual report you are left with a feeling of accomplishment and excitement, and I hope you are motivated to continue helping our team fight hunger wherever it lives in our community.

With Gratitude,

The Board of Directors

OUR MISSION

The mission of Warner Connects NH is to improve the health and well-being of area residents in need by providing access to healthy foods, nutrition education, and clothing.

OUR HISTORY

Warner Connects NH began December 15, 2020, with their first official board meeting in February 2021. In addition, in 2021 the Family Closet was added as part of the business model to be the income stream for the food pantry. Our organization has two very distinctive arms of operation: our food pantry (Warner Area Food Pantry) which services clients with food and the Family Closet which accepts donations to create revenue for the pantry.

We have been located in the Town of Warner's Community Center since we opened operations. Our current space in the Warner Community Center houses the food pantry on the 1st level (1200sf) and the Family Closet on the 2nd level (860sf). The Selectboard approved the use of space for both areas of our business in 2021. The town provides us with a space currently at a reduced rent of \$400/month that started in November 1, 2023 and provides NO monetary support to this organization. Prior to November 2023 we did not pay rent as we have been providing the town with a valuable service to the community at no charge. We are an entirely volunteer run organization; any revenue generated by the organization is used to support the clients served by Warner Connects NH and equipment needed to do so.

The Warner Area Food Pantry is considered an area food pantry to Community Action Program (CAP) and the USDA. We combine USDA nonperishables with fresh fruits and vegetables, meats, eggs, dairy, bread, cooking essentials, toiletries and more. The food pantry receives food and monetary donations from local residents, businesses, churches, farms, civic organizations, and several area agencies. Clients receive personal attention and contact, which many need for social connection. Deliveries are made to those who are elderly, disabled, or unable to get to the pantry on their own or with help. Volunteers pack up, deliver, sort, load, stock shelves, clean, pick up, and do paperwork. They are encouraged to connect with clients, and for many of our clients these connections are an important part of their week.

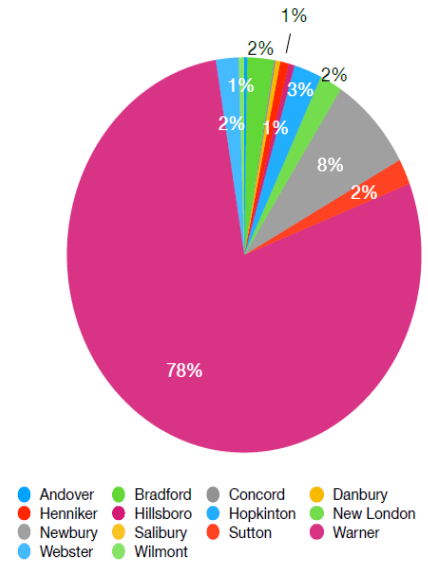
The Family Closet thrift store is an income stream for the food pantry, as we are one organization. This income helps pay for food purchased to supplement USDA food (as listed above). It also supports operational costs, supplies, overhead, and gas cards for volunteers who do delivery/pickup. It serves customers and clients with affordable clothing, shoes and bedding, averaging 125 customers a month. The Family Closet also provides clothes and accessories to clients including families identified by the schools and families with recent loss or sudden displacement (i.e. due to natural disaster, domestic violence or psychiatric release), often referred by one of our many community partners, such as The Crisis Center, New London Hospital Psychiatric Unit, and the Foster Babies Program. Family Closet is a sustainable location for residents to donate usable clothing, and it brings people to town who are likely to support other local businesses.

OUR CLIENTS – 2023 Year End Totals

Our clients are qualified through USDA guidelines as they already receive social services for income-based need and/or assistance programs (i.e.: fuel assistance, food stamps, WIC, etc.), either through the state or federal agencies. We are able to service clients once a week.

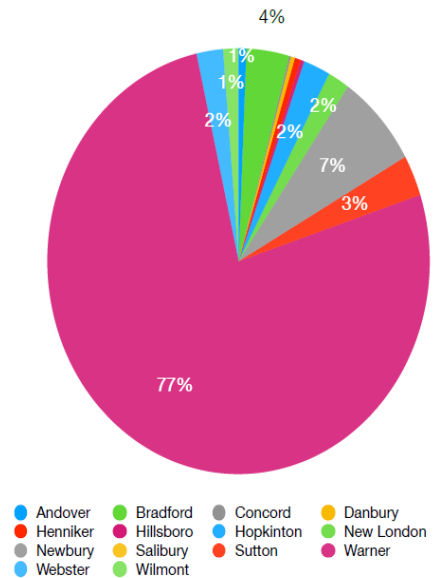
2023 Clients Served by Towns

NH Towns	# of Household Visits
Andover	5
Bradford	46
Concord	3
Danbury	8
Henniker	15
Hillsboro	10
Hopkinton	48
New London	39
Newbury	149
Salisbury	0
Sutton	40
Warner	1487
Webster	39
Wilmont	10
Total	1898



Number of Households by Towns

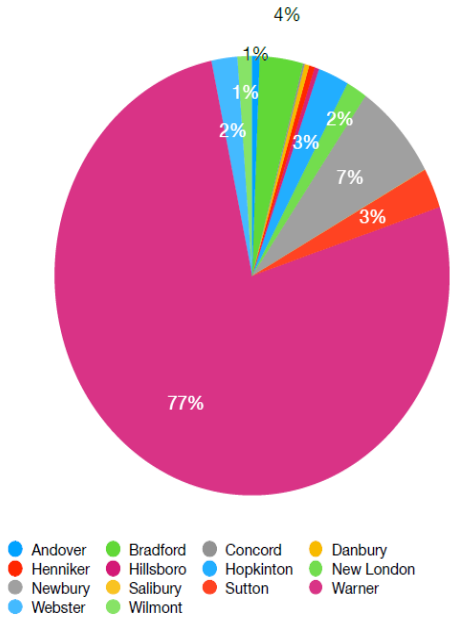
NH Towns	# of Individuals served within the Household
Andover	21
Bradford	116
Concord	5
Danbury	11
Henniker	16
Hillsboro	10
Hopkinton	73
New London	59
Newbury	230
Salisbury	0
Sutton	100
Warner	2459
Webster	72
Wilmont	42
Total	3212



Number of Individuals Served by Towns

OUR CLIENTS - 2023 Year End Totals (CONT'D)

NH Towns	# of Meals
Andover	105
Bradford	614
Concord	25
Danbury	65
Henniker	80
Hillsboro	62
Hopkinton	437
New London	297
Newbury	1250
Salisbury	4
Sutton	512
Warner	13291
Webster	366
Wilmont	208
Total	17314



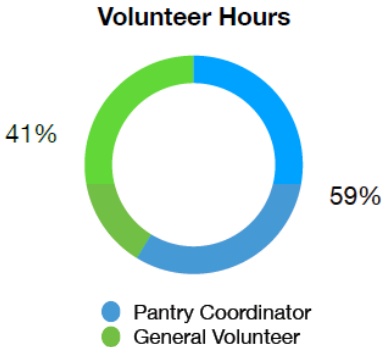
Number of meals Served by Towns

OUR VOLUNTEERS

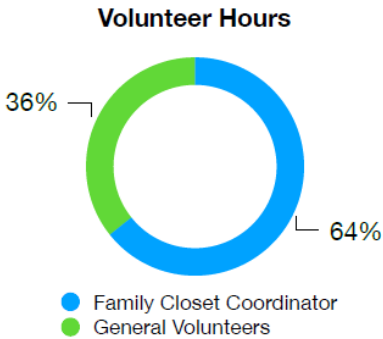
Our dedicated volunteers are always willing to help where we need it. We couldn't do what we do without them. They are also subject to background checks.

If you are interested in volunteering at either the Food Pantry or Family Closet, please call, or email us. We are always looking for volunteers to help with our mission.

Food Pantry Volunteer Hours 2023	
Pantry Coordinator	2640
General Volunteer	1859
Total	4499



Family Closet Volunteer Hours 2023	
Family Closet Coordinator	2000
General Volunteers	1113
Total	3113



OUR FUTURE

We desire to stay in our space at the Warner Community Center for as long as the Town of Warner has ownership of this building. Based on the economic impact of Warner Connects NH to the area population, we appreciate the continued support from the voters in our community. We look forward to continuing our work in conjunction with the Town Welfare Office to assist people in need, all without monetary support from the Town. The welfare office is required by law (RSA 21.6A) to assist in crisis/emergency including food and shelter.

We have recently accepted a partnership with The NH Food Bank, which we know will add valuable commodities to our shelves. We look forward to starting this partnership in 2024.

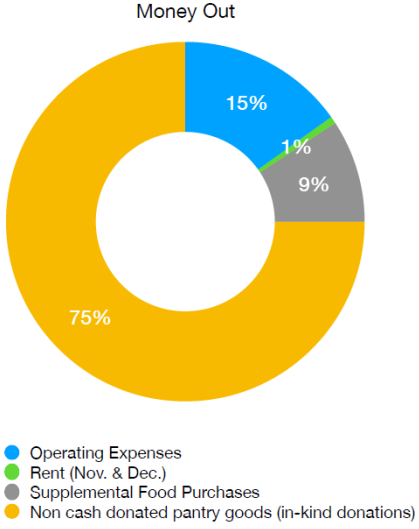
We are constantly looking for feedback from clients, volunteers and town residents on how we can best serve our community.

OUR FINANCIALS

Here is a look at our 2023 financial year end totals.

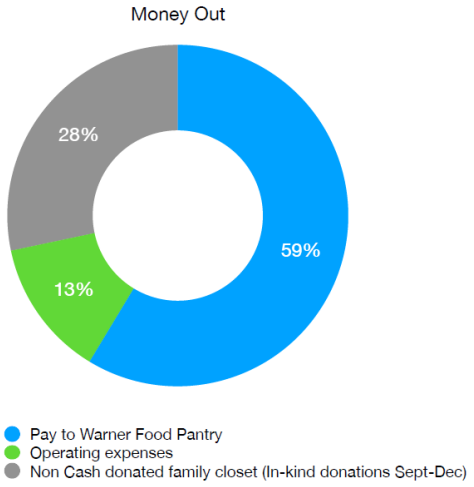
2023 Year at a glance at the Food Pantry

Money In	
Non cash donated pantry goods (in-kind donations)	\$91,442
Cash donations (individual/business)	\$23,042
Family Closet revenue received	\$22,700
Total income	\$137,184
Money Out	
Operating Expenses	\$18,409
Rent (Nov. & Dec.)	\$800
Supplemental Food Purchases	\$11,280
Non cash donated pantry goods (in-kind donations)	\$91,442
Total expenses	\$121,931
Year End Balance	
Income minus expenses	\$15,253



2023 Year at a glance at the Family Closet

Money In	
Non Cash donated family closet (in-kind donations Sept-Dec)	\$10,957
Sales	\$27,955
Additional income-donations	\$200
Total income	\$39,112
Money Out	
Pay to Warner Food Pantry	\$22,700
Operating expenses	\$5,048
Non Cash donated family closet (In-kind donations Sept-Dec)	\$10,957
Total expenses	\$38,705
Year End Balance	
Income minus expenses	\$406



OUR BOARD

TBD, Chair

Apryl Blood, Vice Chair

Joanna Moore, Treasurer

Lianne Roux, Secretary

Brinda Balassone, Director

Jonathan Lord, Director

Amelia Gardner, Director

INFORMATION ON OUR ORGANIZATION

We are located at: 49 West Main Street, Warner, NH 03278

Mailing: P.O. Box 402, Warner, NH 03278

Our website is: www.warnerconnectsnh.org

Donations: we can accept monetary donations through our website, in person or by mail.

We are a certified 501(c)3 non-profit corporation, which assures all your donations are tax deductible.

Find us on FB at: Warner Area Food Pantry

Food Pantry:

Client Service Hours are: Tuesday, 4-6pm and Thursday, 11-1pm.

Office Hours are: Tues-Thur. 10-3pm. (donation drop offs and signups)

We also have a storage cabinet outside the pantry and a bin at Market Basket for non-perishable donations.

Phone: (603)456-2053

Email us at: warnerpantry@gmail.com

Family Closet:

Store Hours: Wednesday and Saturday 10-4pm.

Closed the month of January annually.

Donations: accepted during open hours. (2 white kitchen trash bags max, or 2 boxes equal size)

Phone: (603)456-2183

Email us at: familyclosetwcnh@gmail.com

OUR PARTNERS

Annual Partners are committed to supporting us at the highest level through annual financial contributions, food donations, food/fund drive collections, and items donated.

Sweet Beet Market and Café

Kearsarge Food Hub

Warner Public Market

Warner Fall Foliage Festival

United Church of Warner

The Local Restaurant

Café One East

Reed's North

Sugar River Bank

GRVL Cycling

Yankee Farmer's Market

Farmsteads of New England

Ross Family Charitable Foundation

Merrimack County Glenning

USDA

Capital Region Food Program

Bread Ministry

SPCA

Market Basket

SecurShred

Four Points Title & Escrow, LLC

Norheape Design, LLC

Concord Orthopedics

The Liberty Toy Shop

We also want to mention the numerous individual donations we received over the year, we keep these anonymous, but no less important and greatly appreciated.